



## Unidad Especializada de Atención a Usuarios (UNE) Credit Saison Mexico, S.A. de C.V., SOFOM, E.N.R.

At CREDIT SAISON MEXICO we have a Specialized Unit for any claim, clarification or consultation.

In order to attend your request, it is necessary to attach your claim, valid official identification and the corresponding evidence, in case you have it, obtaining an answer in a term no longer than 30 working days.

Head of the UNE: Andrea Carolina González Delgado, Esq.

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Office Hours: Monday to Friday from 9:00 a.m. to 1:00 p.m. and 3:00 p.m. to 5:00 p.m.

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